

*Rauland*

Long Term Care Facilities Solutions

Responder

5000



## Expect More from Your Connected Communications System

Responder® 5000 is an easy, efficient communications solution that helps drive better productivity and satisfaction in the delivery of care at nursing homes and elder care facilities.

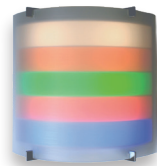
- **Quality of Life:** Build greater staff satisfaction and promote a quiet, healing environment.
- **An Engaged Family:** Reassure family members about resident care, safety, and security.
- **Culture of Safety:** Visually identify fall risks via multiple displays and 2-way communications.
- **Environment of Care:** Use technology to support clinicians' and residents' needs while maintaining a home-like living environment.
- **Focus on Prevention:** Help avoid readmissions, prevent pressure ulcers and infections.
- **Local Service & Support:** Onsite delivery of clinical design, implementation and training.

**AMETEK**®

# Responder 5000 Key Components

## 1 Room Sconce

Outside the Resident rooms or apartments are a sconce with multiple light bands. When a resident has asked for help, a white light is lit, indicating that a resident call was made. Different light bands can be used to indicate that a Resident is a high fall risk, or that a Nurse or an Aide is present in a room. Workflows like Rounding or MedPass can be coordinated using lights as reminders so that no Resident is missed.



## 2 Room Station

Room stations with crisp clear audio allow caregivers to communicate directly with residents in their rooms from the console at the Nurses station or an integrated mobile device. Answering a Resident's call is an opportunity to reassure residents that help is on the way. Listening to requests before walking to the room helps to eliminate unnecessary trips giving caregivers more time to focus on caring for their residents.



## 3 Nurse Console

Consoles are placed on the Unit for caregivers and other staff to respond directly to Residents in their rooms. In addition they are used to communicate status or requests by starting workflows on behalf of the Resident – requesting a Nurse come to the room by lighting a green light in the corridor on the Room Sconce for example.



## 4 Bathroom Station

Including Audio pull cords in the resident bathrooms promote resident privacy while offering security. A "Back to Bed button" and audio capability allows the resident to alert their aide that they are ready for help. Pull cords for emergencies are within reach if there is an emergency event in the room or in the shower. Anti-ligature pullcords and safety rings can be added for additional safety.



## 5 Workflow Stations

Workflow stations in the rooms can be used to notify staff of a task or room status that requires their attention. Common workflows include Rounding, MedPass, and Housekeeping requests. Additionally, these stations can be used to indicate that nursing or aides are present in the room, that the resident has left the room for PT or any other routine procedure. Buttons can be configured as reminders or to request help or show a room status.



## 6 Equipment Station

Equipment stations can be used for bed exit and chair pads to quickly alert the care team when a high fall risk resident is trying to get up without help. The careteam can speak directly to the resident reminding them not to get up until help arrives. Flashing a light outside the room alerts the caregivers in the hallways that immediate help is needed.



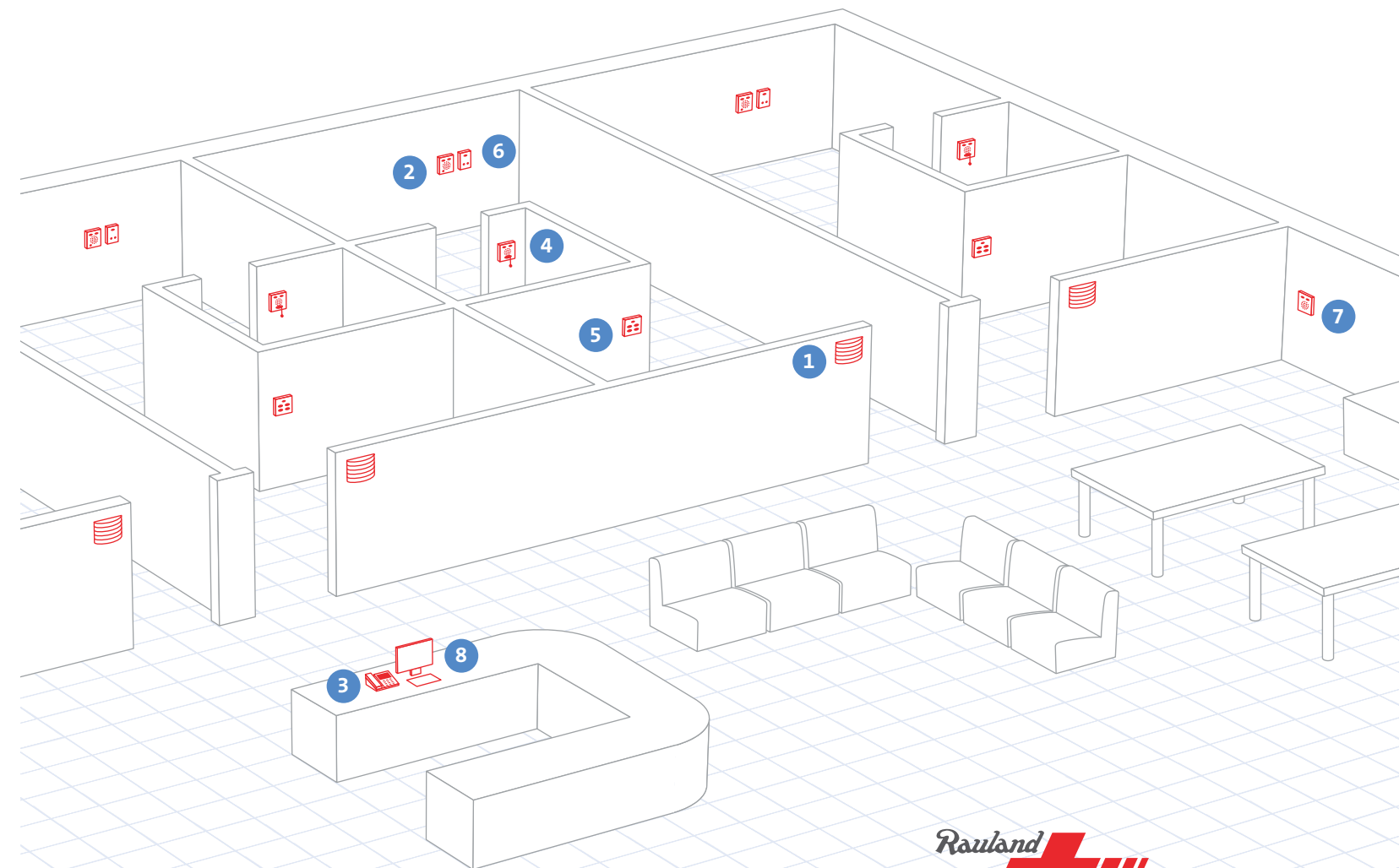
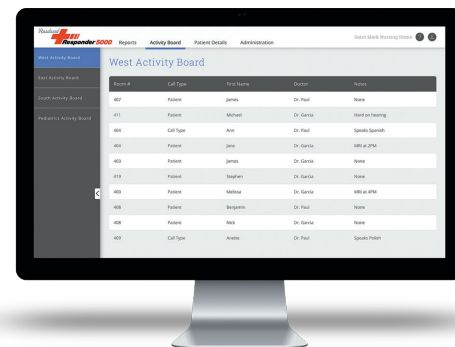
## 7 Staff Station

Staff Stations are placed in common areas like dining rooms and lounges where Staff and Residents may congregate. These simple stations allow anyone to request help to that location, and allows the user to speak with someone at a main nursing station.



## 8 Activity Boards

In addition to the Room and Staff hardware, the Responder 5000 software application provides a robust and uncomplicated solution for your communication needs. Activity boards display all the open requests in real time, allowing you to quickly see the status of your building. Reports can be run to show the days, weeks, or months activities and how quickly your team responded to Residents needs both by voice and by presence in the Resident's room.



### Direct Integrations

Direct integrations with other systems in your facility will leverage your investment in a highly reliable life-safety communication system to include connections to fire safety, building security, staff safety, resident safety, and resident wandering systems.



### **A LEGACY OF PROTECTION**

The Responder communications tool is proven to improve staff productivity, engagement and satisfaction, enhance the delivery of care, and better protect staff, patients and residents.

The Responder 5000 platform meets the ever-changing needs of staff and residents, adding support for rounding, for non-clinical workflows, for integrations to building systems, EMRs and tracking systems – all of which are vitally important to ensure high-quality care in the nursing home settings of today.

The Responder 5000 is an easy, efficient solution that will help keep communications and information flowing effectively. Customizable elements of the Responder 5000 solution include audio options in rooms, workflow stations and programmable corridor lights. The system also features a robust software application that includes activity boards, detailed reports and resident management. Additionally, Responder has long-term care specific features to support the unique needs of residents and staff for MedPass, falls and the safety of residents and staff.



### **CONNECTED ENVIRONMENT OF CARE**

Responder 5000 seamlessly integrates with security, wander management and other smart building tools. Connecting both residents and staff to your nurse call system provides the added security and flexibility your staff, residents and their families expect in a modern care facility. Providing every resident with a device that detects their location and alerting staff when they are approaching other areas, empowers residents with the freedom of choice while still keeping them safe.

### **ENHANCED SAFETY AND PREVENTION**

Responder 5000 enhances residents' safety by offering 2-way communication from their bed and bathroom, allowing caregivers to close the door and preserve the dignity of residents. The system also will monitor and trend critical activities for continuous improvement to help avoid readmissions, prevent pressure ulcers and manage control of infectious residents. Family members can rest assured that caregivers are able to respond more quickly and effectively to their loved ones with Responder 5000.



### **LOCAL SERVICE & SUPPORT**

Our Rauland-certified partners are located within your community to provide timely, onsite delivery of clinical design, implementation and application services, support and installation. Our local partners also will get your staff up to speed quickly and successfully through Responder training, which is continually refreshed based on field experience and ongoing solution enhancements. These exceptional support and maintenance services will help optimize the success of the Responder solution as it functions in your long-term care environment.

Make a positive impact on the life of residents and staff by installing Responder 5000 and keep communications and information flowing efficiently, manage workflows and staff more effectively, and improve staff retention and the delivery of care.

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**Rauland has been improving patient care and staff communications for more than 50 years. Trust your critical communications to the industry leader – choose Rauland Responder.**



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Toll Free +1 800 752 7725 | From Outside the U.S. +1 847 590 7100 | [www.Rauland.com](http://www.Rauland.com)